Privacy Policy
What does Advanz Credit Union do with your personal information?

INTERNET

We use encryption/security software to safeguard the confidentiality of personal information we collect from you. Cryptography scrambles messages exchanged between your browser and our online site.

When you go to the login page for online banking your browser establishes a secure session with our server. The secure session is established using a protocol called Secure Sockets Layer (SSL) Encryption.

SSL requires the exchange of what are called public and private keys. Keys are random numbers chosen for that session and are only known by your browser and our server. After the keys are exchanged, your browser will use the numbers to scramble (encrypt) the messages sent between your browser and our server. Both sides require the keys, as they are needed to unscramble (decrypt) the messages when they are received. The SSL protocol not only ensures privacy but also ensures that no other browser can impersonate your browser, nor alter any information sent. You can see that your browser is in a secure mode by looking for the secured lock symbol at the bottom of your browser.

COOKIES

A cookie is a way that a website recognizes whether you previously visited the site. It is a piece of data given to a browser that the browser hands back to the server on subsequent visits.

Visitors to our website remain anonymous. We do not collect personal identifying information about visitors to our site. We do; however, automatically collect certain standard non-identifying information about visits to our site, such as the date and time of your visit, the Internet provider address you were assigned, city, state and country and the pages that you access on our website. This information is used to compile standard statistics on site usage. For members accessing our Home Branch we will collect, use and retain only the personal information that we believe is necessary to help provide you our products, services and other opportunities to you.

Our Home Branch server is not directly connected to the Internet. The data that is transmitted to and from the server must first pass through a firewall. A firewall is a hardware or software device that monitors network traffic and blocks inappropriate connections to other computers on a network.

Email you send us may not be secure unless you access us via one of our secure online services. For that reason, do not send us confidential information such as Social Security or account numbers through an unsecured email. If you provide us identifying information in an Email (e.g., name and address), this information will only be used to communicate with you and to handle your request. This information is not sold or transferred to other parties.

We do not knowingly collect, maintain, or use personal information from our website about children nor do we market any of our products to children. In addition, our website is not designed for use by children.